



## BTS SP3S - Health and Social Services

Gap

 Formation éligible  
au CPF

 Formation réalisable  
en alternance

### The benefits of training

Professional experience of the team of EN teachers and GRETA-CFA trainers on this BAC PRO.  
Pre-registration on the Netyparéo application portal:  
<https://greta-aix-marseille.ymag.cloud/index.php/preinscription/>

Our indicators can be viewed on the website:  
[https://www.inserjeunes.education.gouv.fr/diffusion/etablissement?id\\_uai=0050009H](https://www.inserjeunes.education.gouv.fr/diffusion/etablissement?id_uai=0050009H)  
Success rate: 100% out of 1 people sitting the exam  
Breakage rate of apprenticeship contracts signed: 0%

## TRAINING

### OBJECTIVES

Acquire the necessary qualification to develop the following skills:

- Accompanying and coordinating the person's journey within the structure with a view to enabling them to obtain a response adapted to their needs, taking their choices into account
- Participating in projects linked to the structure's activities and in the quality approach with a view to improving the service. Contribute to the implementation of the structure's local policy with a view to devising appropriate responses to the challenges facing society
- Collaborate in the management of the structure and the service with a view to adapting to foreseeable changes in the professions and promoting quality of life at work .

### PROGRAMME

#### Vocational education:

- Skills block 01: Supporting and coordinating the person's pathway within the structure with a view to enabling them to obtain a response adapted to their needs, taking their choices into account
- Welcoming and accompanying people on their journey
- Implementing and monitoring administrative logistics to serve people
- Coordinating, leading and supervising teams to meet people's needs
- Developing customer relations to strengthen access to rights and services
- Implementing a documentary watch to adapt one's activity to the public and contexts

- Skill block 02: Participating in projects related to the structure's activities and in the quality approach with a view to improving the service provided
- Designing and implementing a project approach
- Participating in the implementation of a quality approach

- Skills block 03: Contribute to the implementation of the organisation's policy in the local area with a view to devising appropriate responses to the challenges facing society
- Identify the needs and demands of local populations
- Identify the role of the structure in the implementation of public policies
- Participate in the implementation of responses adapted to a type of public

- Skill block 04: Helping to manage the structure and service with a view to adapting to foreseeable changes in the professions and promoting quality of life at work
- Providing support for financial logistics
- Helping to recruit staff
- Supporting changes in skills and working conditions linked to new organisations and new technologies

#### General education:

- General culture and expression

- Foreign language

## VALIDATION

- Diploma from the Ministry of National Education and Youth Level 5 (BTS)  
+ d'informations sur cette certification (RNCP36939, libellé exact du diplôme, nom du certificateur, date d'enregistrement de la certification) en cliquant sur :  
<https://www.francecompetences.fr/recherche/rncp/36939/>

## WHO SHOULD ATTEND?

### AUDIENCE

All audiences

### PREREQUISITES

- Technological baccalaureate (STT) or general baccalaureate or vocational baccalaureate or hold a level IV qualification with significant professional experience.

## EDUCATIONAL ORGANISATION

### SESSION DATES

from 2 September 2024 to 30 June 2025 **DIVERS FINANCEMENTS**

**APPRENTICESHIP**

from 1 September 2025 to 30 June 2026 **DIVERS FINANCEMENTS**

**APPRENTICESHIP**

### DURATION

Maximum total duration of 3,650 hours, including 2,300 hours in a company and 1,350 hours at the training centre. The duration of the course is indicative and will be determined according to your profile.

### WORKFORCE

5 people

## TEACHING METHODS, EQUIPMENT AND FOLLOW-UP

### Teaching method

- Fully classroom-based training

### Teaching methods

- Personalised course  
- In-company on-the-job training  
- Group lessons

### Equipment

- Equipped technical platforms  
- Room equipped with networked computer workstations  
- Unmarked room with video projector

### Monitoring and individualisation

Positioning upstream of entry to the training course.  
Interviews, remediation with the educational referent and/or company referent during the course.  
Taking account of beneficiary satisfaction during and at the end of the training course.  
For beneficiaries with disabilities: possible adaptation of training and certification arrangements, support by the GRETA-CFA TH referent.

## EXPERTISE OF PARTICIPANTS

Education Nationale certified teachers, Bac +3 trainers with significant experience in adult training, professional speakers.  
Trainers experienced in individualising learning.

## ASSESSMENT AND CERTIFICATION PROCEDURES

Tests at the end of training (One-off assessment) .

## FINANCING

### RATE

Hourly rate incl. VAT: euros 12.00

. This price is indicative and non-contractual. Depending on your status, this training can be fully financed. Contact us.

## FINANCING

### Session from 02 September 2024 to 30 June 2026

Training on a sandwich course (apprenticeship or professional training contract).

Training eligible for the CPF.

This training on a sandwich course (apprenticeship or professional training contract) can be fully financed. It is also open to other audiences and may be covered by other partners/funders. Please contact us for more information.

### Session from 01 September 2025 to 30 June 2027

Training on a sandwich course (apprenticeship or professional training contract).

Training eligible for the CPF.

This training on a sandwich course (apprenticeship or professional training contract) can be fully financed. It is also open to other audiences and may be covered by other partners/funders. Please contact us for more information.

## HOW DO I REGISTER?

### HOW DO I REGISTER?

Positioning test and interview by appointment.

Download pre-registration file

Depending on the funding body, training is available between 15 and 45 days before the start of the course. Please contact us for further information.

## AFTER THE COURSE

Access careers as consultant manager, medical assistant, sector manager in home help services or social action advisor in mutual insurance companies, care structures, social action centres, youth protection services, medico-social establishments, personal assistance companies...

Continue your studies in a professional degree or degree in the health and social field.

## AMENITIES

### Access for people with disabilities

Accessible to people with disabilities

## PRACTICAL INFORMATION

### CONTACTS

Marion CREPON - Development Officer  
T. 07 88 21 75 59 | marion.crepon@gretacfa0405.fr

Annabel JUZIAN - Conseillère en Formation Professionnelle  
T. 06 86 64 18 06 | annabel.juzian@gretacfa0405.fr

Linda CHAUCHE - Disability Officer  
T. 04 92 52 55 70 | linda.chaouche@ac-aix-marseille.fr

### PLACE OF TRAINING

Lycée des métiers Sévigné | 6 rue Jean Macé | 05000 Gap

### ORGANIZATION

#### **GRETA-CFA Alpes Provence**

Headquarters : Lycée Dominique VILLARS 05000 Gap

Public reception Monday to Friday from 09.00 to 12.00 and from 14.00 to 17.00

Business registration number : 9305P000605